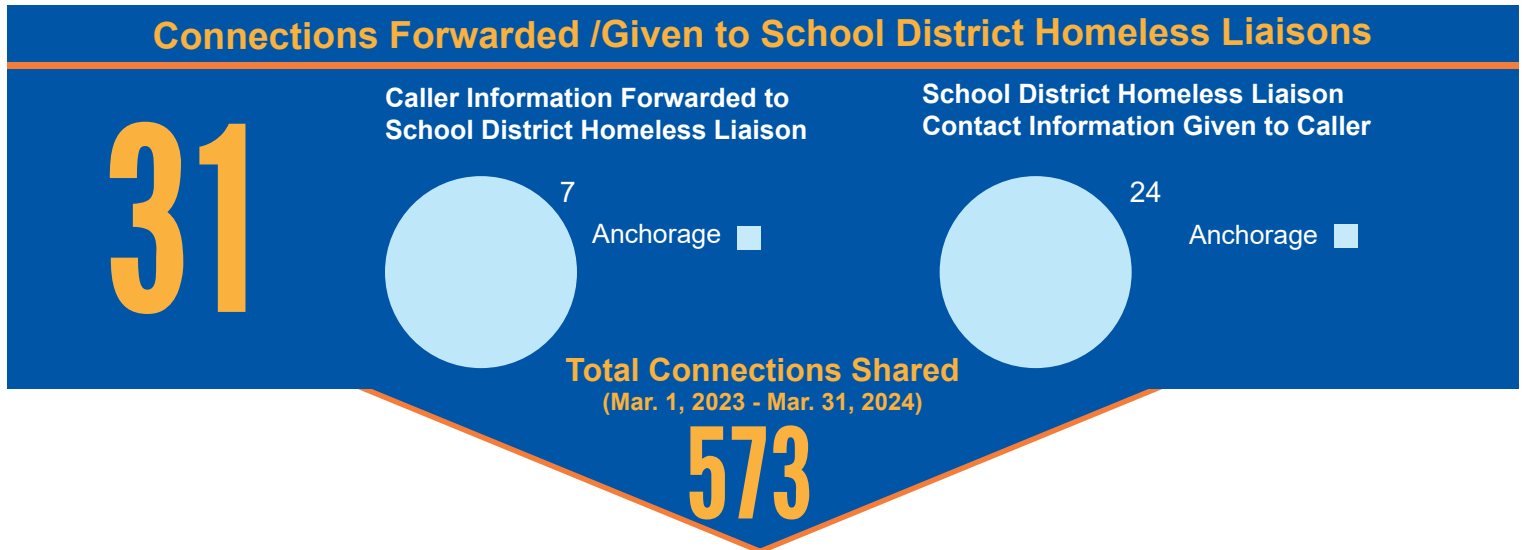


Students Experiencing Homelessness McKinney-Vento Outreach Deliverables Reporting Dates: March 1 - 31, 2024



Alaska 211 Monthly Contact Snapshot March 2024

1965* Total # of Calls
3075 Total # of Referrals
114 Total # of Unmet Needs

Do you have school aged children who are enrolled or should be enrolled in Alaska Public Schools?

218 Yes
1669 No
56 Declined to Answer

Student Demographic Data Summary**

Gender

3 Male
4 Female

Language****

7 English

Age / Number of Students

3 Years	0	12 Years	0
4 Years	0	13 Years	0
5 Years	2	14 Years	1
6 Years	2	15 Years	0
7 Years	0	16 Years	0
8 Years	1	17 Years	0
9 Years	0	18 Years	0
10 Years	3	19 Years	0
11 Years	0		

Veteran Status

7 No
0 Yes

Race/Ethnicity***

5 American Indian/Alaska Native
2 White

About Alaska 211 and McKinney-Vento Outreach

The Alaska Department of Education and Early Development (DEED) awarded a grant to United Way of Anchorage / Alaska 211 to help expand outreach to students who are experiencing homelessness in Alaska through the 211 call center.

Alaska 211 Community Resource Specialists ask every caller if they have school aged children (age 3-21), Pre-K through 12th Grade in the household. Based on the answer from the caller a series of additional questions are asked to determine if a connection to a homeless liaison could offer additional support in the school system. Callers can decline to answer the first question and decline to share the demographic information of their children. Alaska 211 has 54 School District records included in the database. Based on the callers preference, Alaska 211 can automatically email the callers detailed information directly to the appropriate School District Homeless Liaison or provide the caller with the contact information for the appropriate School District Homeless Liaison.

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Information maintained and distributed by United Way of Anchorage / Alaska 211 - Report Finalized 4/16/2024

Students Experiencing Homelessness McKinney-Vento Outreach Deliverables Reporting Dates: March 1 - 31, 2024



Referrals Given to Callers Who Were Connected to School District Homeless Liaisons

TOP TWO REFERRALS		Extreme Weather Shelters		Community Shelters
	<ul style="list-style-type: none"> 99501 (5) 99502 (3) 99503 (1) 99504 (2) 99508 (3) 	<ul style="list-style-type: none"> 99517 (2) 99518 (2) 	<ul style="list-style-type: none"> 99502 (2) 99503 (2) 99504 (1) 99508 (1) 99517 (2) 	

<ul style="list-style-type: none"> Boys/Girls Club 99501 (1) Child Support Assistance/Enforcement 99501 (1) Domestic Violence Shelters 99502 (1) 99504 (1) 99517 (1) General Legal Aid 99502 (1) Housing Search and Information 99517 (1) 	<ul style="list-style-type: none"> Low Income/Subsidized Private Rental Housing 99501 (2) 99517 (1) Outreach Programs 99502 (1) Parenting Helplines 99501 (1) Public Showers/Baths 99508 (1) 	<ul style="list-style-type: none"> Record/License/Permit Fee Payment Assistance 99504 (1) Rent Deposit Assistance 99502 (1) Soup Kitchens 99503 (1) Transitional Housing/Shelter 99654 (2)
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Unmet Needs for Callers Who Were Connected to School District Homeless Liaisons

NO
UNMET
NEEDS

Legend

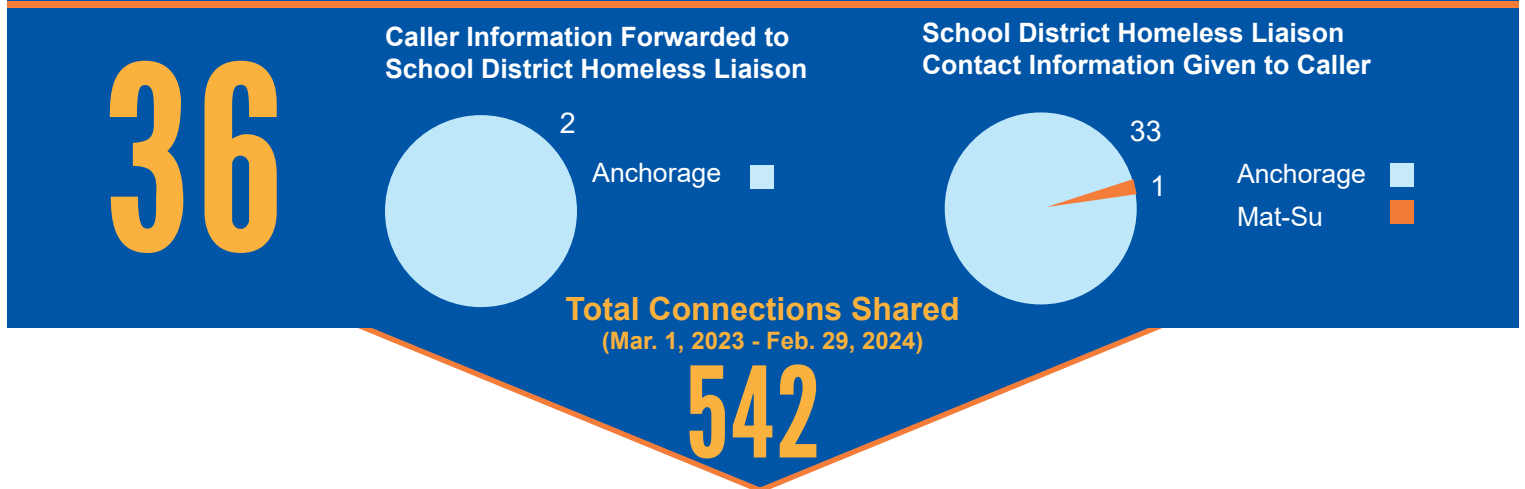
***35 Non-Transactional calls:** non-productive i.e., misdial, hang-up, static, etc.
**** All callers who requested to be contacted chose to share demographic information**
*****Race/Ethnicity:** 6 Categories; American Indian or Alaska Native, Asian, Black or African American, Hispanic or Latino, Native Hawaiian/Pacific Islander, White
******Language:** 5 Options; English, Spanish, Alaska Native, Other Indo-European languages, Asian and Pacific Island. Additionally there is an other option.
 If Alaska Native is selected, there are 21 languages to select.

The age item is a count of how many transactions occurred for each specific age. For example, if one child is 3 and another is 9 then the transaction is counted for both ages one time per age. **The same is true for gender.** There are more than one form per transaction with different genders. The transaction is counted more than once for each different gender type. If there is 1 male and 1 female each with a form completed in a single transaction then this would total to 2 total genders even though both are in the same transaction.

Students Experiencing Homelessness McKinney-Vento Outreach Deliverables Reporting Dates: February 1 - 29, 2024



Connections Forwarded / Given to School District Homeless Liaisons



Alaska 211 Monthly Contact Snapshot February 2024

2504* Total # of Calls
3565 Total # of Referrals
166 Total # of Unmet Needs

Do you have school aged children who are enrolled or should be enrolled in Alaska Public Schools?

250 Yes
2131 No
81 Declined to Answer

Student Demographic Data Summary**

Gender

2 Male
1 Female

Language****

2 English

Age / Number of Students

3 Years	0	12 Years	1
4 Years	0	13 Years	0
5 Years	0	14 Years	0
6 Years	2	15 Years	1
7 Years	0	16 Years	1
8 Years	0	17 Years	0
9 Years	0	18 Years	0
10 Years	1	19 Years	0
11 Years	0		

Veteran Status

2 No
0 Yes

Race/Ethnicity***

2 Native Hawaiian/Pacific Islander

About Alaska 211 and McKinney-Vento Outreach

The Alaska Department of Education and Early Development (DEED) awarded a grant to United Way of Anchorage / Alaska 211 to help expand outreach to students who are experiencing homelessness in Alaska through the 211 call center.

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Information maintained and distributed by United Way of Anchorage / Alaska 211 - Report Finalized 3/12/2024

Students Experiencing Homelessness McKinney-Vento Outreach Deliverables Reporting Dates: February 1 - 29, 2024



Referrals Given to Callers Who Were Connected to School District Homeless Liaisons

**TOP
TWO
REFERRALS**



Extreme Weather Shelters

99501 (3) 99508 (10)
99502 (4) 99518 (5)
99503 (5)
99504 (6)
99507 (2)



Community Shelters

99501 (2)
99504 (2)
99507 (1)
99508 (3)
99654 (1)

Food Pantries
99501 (5)

General Clothing Provision
99502 (2)

General Legal Aid
99518 (1)

Housing Related Coordinated
Entry
99501 (1)

Rent Deposit Assistance
99654 (1)

Unmet Needs for Callers Who Were Connected to School District Homeless Liaisons

**NO
UNMET
NEEDS**

Legend

***59 Non-Transactional calls:** non-productive i.e., misdial, hang-up, static, etc.

****34 Callers declined to share demographic information** but did want to be contacted or receive the referral

*****Race/Ethnicity:** 6 Categories; American Indian or Alaska Native, Asian, Black or African American, Hispanic or Latino, Native Hawaiian/Pacific Islander, White

******Language:** 5 Options; English, Spanish, Alaska Native, Other Indo-European languages, Asian and Pacific Island. Additionally there is an other option. If Alaska Native is selected, there are 21 languages to select.

The age item is a count of how many transactions occurred for each specific age. For example, if one child is 3 and another is 9 then the transaction is counted for both ages one time per age. **The same is true for gender.** There are more than one form per transaction with different genders. The transaction is counted more than once for each different gender type. If there is 1 male and 1 female each with a form completed in a single transaction then this would total to 2 total genders even though both are in the same transaction¹.

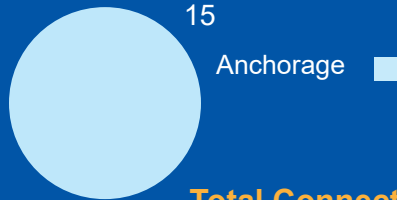
Students Experiencing Homelessness McKinney-Vento Outreach Deliverables Reporting Dates: January 1 - 31, 2024



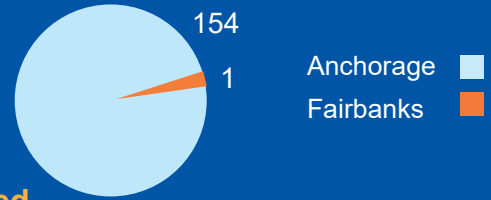
Connections Forwarded / Given to School District Homeless Liaisons

170

Caller Information Forwarded to School District Homeless Liaison



School District Homeless Liaison Contact Information Given to Caller



Total Connections Shared
(Mar. 1, 2023 - Jan. 31, 2024)

506

Alaska 211 Monthly Contact Snapshot January 2024

2121* Total # of Calls
3673 Total # of Referrals
158 Total # of Unmet Needs

Do you have school aged children who are enrolled or should be enrolled in Alaska Public Schools?

417 Yes
1574 No
99 Declined to Answer

Student Demographic Data Summary**

Gender

9 Male
11 Female

Language****

14 English
1 Asian and Pacific

Age / Number of Students

3 Years	0	12 Years	0
4 Years	1	13 Years	1
5 Years	3	14 Years	5
6 Years	1	15 Years	3
7 Years	3	16 Years	3
8 Years	1	17 Years	0
9 Years	0	18 Years	0
10 Years	2	19 Years	0
11 Years	2		

Veteran Status

14 No
1 Yes

Race/Ethnicity***

11 American Indian/Alaska Native
1 Black or African American
3 Native Hawaiian/Pacific Islander
1 White

About Alaska 211 and McKinney-Vento Outreach

The Alaska Department of Education and Early Development (DEED) awarded a grant to United Way of Anchorage / Alaska 211 to help expand outreach to students who are experiencing homelessness in Alaska through the 211 call center.

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Information maintained and distributed by United Way of Anchorage / Alaska 211 - Report Finalized 2/14/2024

Students Experiencing Homelessness McKinney-Vento Outreach Deliverables Reporting Dates: January 1 - 31, 2024



Referrals Given to Callers Who Were Connected to School District Homeless Liaisons

TOP TWO REFERRALS		Extreme Weather Shelters		Community Shelters
		99501 (14) 99508 (20) 99502 (14) 99711 (1) 99503 (19) 99517 (6) 99504 (10) 99518 (2) 99507 (5)		99501 (2) 99503 (2) 99508 (1) 99517 (2) 99705 (2)

Case Care Management 99502 (1)	General Clothing Provision 99504 (1)	Public Shower/Baths 99517 (1)	Soup Kitchens 99508 (1)
Directory Assistance 99504 (1)	Homeless Drop In Centers 99502 (1)	Records/Licenses/Permits Payment Assistance 99501 (1) 99504 (2) 99508 (1)	Street Outreach Programs 99503 (1) 99508 (1)
Domestic Violence Intervention Programs 99502 (1)	Landlord/Tenant Assistance 99503 (1) 99508 (1)	Rent Payment Assistance 99503 (1) 99515 (2)	Utility Service Payment Assistance 99515 (3)
Food Pantries 99501 (4)	Low Income/Subsidized Rental Housing 99501 (1) 99502 (2)	Rent Deposit Assistance 99503 (1)	Winter Clothing 99504 (2)
Food Stamps/SNAP 99517 (1)	Outreach Programs 99503 (1) 99504 (1) 99508 (2) 99517 (1)	Social Security Disability Insurance Applications 99501 (1)	
Gas Money 99501 (1)			

Unmet Needs for Callers Who Were Connected to School District Homeless Liaisons

TWO UNMET NEEDS		Gas Money		Rental Deposit Assistance
		99501 (1)		99503 (1)

Legend

***55 Non-Transactional calls:** non-productive i.e., misdial, hang-up, static, etc.
****62 Callers declined to share demographic information** but did want to be contacted or receive the referral
*****Race/Ethnicity:** 6 Categories; American Indian or Alaska Native, Asian, Black or African American, Hispanic or Latino, Native Hawaiian/Pacific Islander, White
******Language:** 5 Options; English, Spanish, Alaska Native, Other Indo-European languages, Asian and Pacific Island. Additionally there is an other option.
 If Alaska Native is selected, there are 21 languages to select.

The age item is a count of how many transactions occurred for each specific age. For example, if one child is 3 and another is 9 then the transaction is counted for both ages one time per age. **The same is true for gender.** There are more than one form per transaction with different genders. The transaction is counted more than once for each different gender type. If there is 1 male and 1 female each with a form completed in a single transaction then this would total to 2 total genders even though both are in the same transaction¹.

Data for Monthly McKinney-Vento Outreach Deliverables Reporting

Dates: 12/1/2023 - 12/31/2023



Alaska



United Way of Anchorage

Alaska 211 Community Resource Specialists ask every caller if they have school aged children (age 3-21), Pre-K through 12th Grade in the household. Based on the answer from the caller a series of additional questions are asked to determine if a connection to a homeless liaison could offer additional support in the school system. Callers can decline to answer the first question and decline to share the demographic information of their children. Alaska 211 has 54 School District records included in the database. Based on the callers preference, Alaska 211 can automatically email the callers detailed information directly to the appropriate School District Homeless Liaison or provide the caller with the contact information for the appropriate School District Homeless Liaison.

Alaska 211 Monthly Snapshot December 2023

1915*	Total # of Calls
3288	Total # of Referrals
276	Total # of Unmet Needs

Do you have school aged children who are enrolled or should be enrolled in Alaska Public Schools?

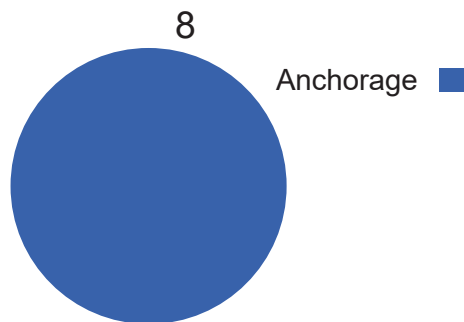
430	Yes
1344	No
75	Declined to Answer

Connections Made/Provided to School District Homeless Liaisons

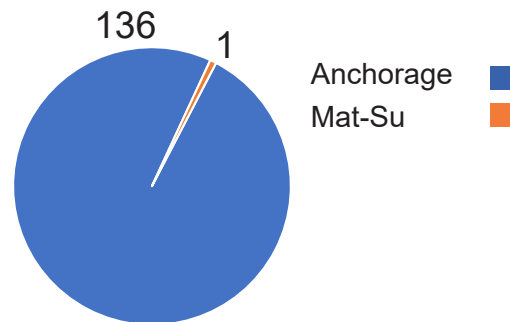
145

- 8 Callers Information Forwarded to School District Homeless Liaison
- 137 Callers Provided with Contact Information for School District Homeless Liaison

Caller Information Forwarded to School District Homeless Liaison



School District Homeless Liaison Contact Information Given to Caller



Age / Number of Students

3 Years	0	12 Years	3
4 Years	1	13 Years	0
5 Years	0	14 Years	1
6 Years	0	15 Years	0
7 Years	2	16 Years	0
8 Years	1	17 Years	2
9 Years	2	18 Years	0
10 Years	2	19 Years	0
11 Years	0		

Data for Monthly McKinney-Vento Outreach Deliverables Reporting

Dates: 12/1/2023 - 12/31/2023

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United Way of Anchorage

Referrals Given to Callers Who Were Connected to School District Homeless Liaisons

1	Community Shelters	99654	1	Housing Search Information	99507
18	Extreme Weather Shelters	99501	0	Information Only	99502
21	Extreme Weather Shelters	99702	1	Outreach Programs	99503
16	Extreme Weather Shelters	99503	1	Soup Kitchens	99503
3	Extreme Weather Shelters	99504	1	Transitional Housing/Shelter	99654
5	Extreme Weather Shelters	99507	2	Winter Clothing	99501
28	Extreme Weather Shelters	99508	2	Winter Clothing	99502
1	Extreme Weather Shelters	99516	1	Winter Clothing	99503
6	Extreme Weather Shelters	99517			
1	Food Stamps/SNAP	99503			
1	General Clothing Provision	99503			
1	Holiday Programs	99508			
1	Homeless Drop In Centers	99507			
1	Housing Search Information	99502			

Unmet Needs for Callers Who Were Connected to School District Homeless Liaisons

No unmet needs

Student Demographic Data Summary**

Gender	Veteran Status	Language****	Race/Ethnicity***
<u>7</u> Male	<u>8</u> No	<u>8</u> English	<u>2</u> American Indian/Alaska Native
<u>3</u> Female	<u>0</u> Yes		<u>1</u> Black or African American
			<u>1</u> Hispanic or Latino
			<u>2</u> Native Hawaiian/Pacific Islander
			<u>2</u> White

***58 Non-Transactional calls:** non-productive i.e., misdial, hang-up, static, etc.

****106 Callers declined to share demographic information** but did want to be contacted or receive the referral

*****Race/Ethnicity:** 6 Categories; American Indian or Alaska Native, Asian, Black or African American, Hispanic or Latino, Native Hawaiian/Pacific Islander and White

******Language:** 5 Options; English, Spanish, Alaska Native, Other Indo-European languages, Asian and Pacific Island. Additionally there is an other option. If Alaska Native is selected, there are 21 languages to select.

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Data for Monthly McKinney-Vento Outreach Deliverables Reporting

Dates: 11/1/2023 - 11/30/2023



Alaska



United Way of Anchorage

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Alaska 211 Monthly Snapshot November 2023

1989*	Total # of Calls
3258	Total # of Referrals
276	Total # of Unmet Needs

Do you have school aged children who are enrolled or should be enrolled in Alaska Public Schools?

535	Yes
1377	No
29	Declined to Answer

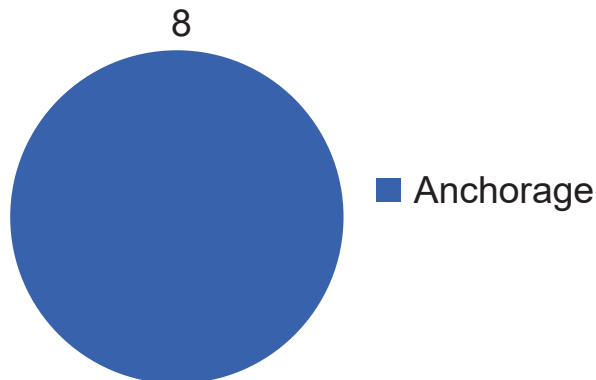
Connections Made/Provided to School District Homeless Liaisons

27



- 4 Callers Information Forwarded to School District Homeless Liaison
- 23 Callers Provided with Contact Information for School District Homeless Liaison

Caller Information Forwarded to School District Homeless Liaison by Location



Age / Number of Students

3 Years	0	12 Years	2
4 Years	1	13 Years	0
5 Years	0	14 Years	2
6 Years	1	15 Years	0
7 Years	0	16 Years	2
8 Years	0	17 Years	1
9 Years	1	18 Years	0
10 Years	2	19 Years	0
11 Years	0		

Data for Monthly McKinney-Vento Outreach Deliverables Reporting

Dates: 11/1/2023 - 11/30/2023

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United Way of Anchorage

Referrals Given to Callers Who Were Connected to School District Homeless Liaisons

1	ACA Insurance Information/Counseling	99508	4	Holiday Programs	99503
1	Domestic Violence Hotlines	99502	1	Homeless Drop In Centers	99503
35	Extreme Weather Shelters	99501	1	Homeless Drop In Centers	99508
21	Extreme Weather Shelters	99702	1	Housing Related Coordinated Entry	99501
6	Extreme Weather Shelters	99503	2	Landlord/Tenant Assistance	99502
11	Extreme Weather Shelters	99504	2	Low Income/Subsidized Private Rental Housing	99502
4	Extreme Weather Shelters	99506	3	Low Income/Subsidized Private Rental Housing	99516
4	Extreme Weather Shelters	99507	1	Pet Food	99506
29	Extreme Weather Shelters	99508	1	Records/Licenses/Permits Fee Payment Assistance	99502
1	Extreme Weather Shelters	99515	1	Records/Licenses/Permits Fee Payment Assistance	99508
9	Extreme Weather Shelters	99517	1	Rent Payment Assistance	99567
3	Extreme Weather Shelters	99540	1	Rental Deposit Assistance	99501
1	Extreme Weather Shelters	99577	1	Resource and Services Fairs	99506
5	Food Pantries	99501	1	Section 8 Housing Choice Vouchers	99516
3	Food Pantries	99503	1	Soup Kitchens	99501
4	Food Pantries	99506	1	Soup Kitchens	99508
4	Food Pantries	99517	2	Street Outreach Programs	99501
1	Gas Money	99508	1	Thrift Shops	99501
1	General Clothing Provision	99501	2	Winter Clothing	99502
1	General Clothing Provision	99516	2	Winter Clothing	99502
1	Guardian Assistance	99508	1	Winter Clothing	99516
1	Holiday Programs	99501	1	Work Clothing	99503

Unmet Needs for Callers Who Were Connected to School District Homeless Liaisons

1	Gas Money	99508
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Student Demographic Data Summary**

Gender	Veteran Status	Language****	Race/Ethnicity***
<u>5</u> Male	<u>7</u> No	<u>3</u> English	<u>6</u> American Indian/Alaska Native
<u>6</u> Female	<u>1</u> Yes		<u>2</u> Native Hawaiian/Pacific Islander
			<u>1</u> White

*65 Non-Transactional calls: non-productive i.e., misdial, hang-up, static, etc.

**167 Callers declined to share demographic information but did want to be contacted or receive the referral

***Race/Ethnicity: 6 Categories; American Indian or Alaska Native, Asian, Black or African American, Hispanic or Latino, Native Hawaiian/Pacific Islander and White

****Language: 5 Options; English, Spanish, Alaska Native, Other Indo-European languages, Asian and Pacific Island. Additionally there is an other option. If Alaska Native is selected, there are 21 languages to select.

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Data for Monthly McKinney-Vento Outreach Deliverables Reporting

Dates: 10/1/2023 - 10/31/2023



Alaska



United Way of Anchorage

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Alaska 211 Monthly Snapshot October 2023

1656*	Total # of Calls
2624	Total # of Referrals
267	Total # of Unmet Needs

Do you have school aged children who are enrolled or should be enrolled in Alaska Public Schools?

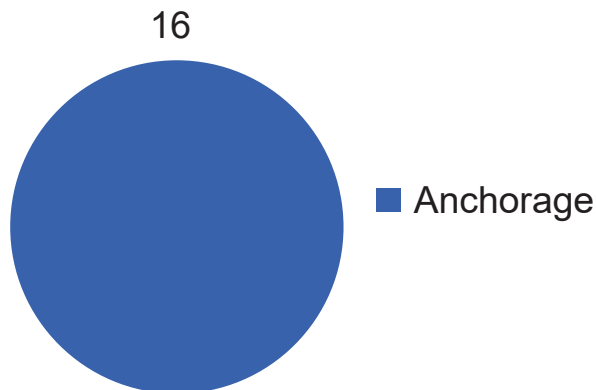
364	Yes
1219	No
22	Declined to Answer

Connections Made/Provided to School District Homeless Liaisons

77

- 16 Callers Information Forwarded to School District Homeless Liaison
- 61 Callers Provided with Contact Information for School District Homeless Liaison

Caller Information Forwarded to School District Homeless Liaison by Location



Age / Number of Students

3 Years	2	12 Years	6
4 Years	0	13 Years	1
5 Years	2	14 Years	3
6 Years	1	15 Years	3
7 Years	2	16 Years	2
8 Years	2	17 Years	0
9 Years	4	18 Years	1
10 Years	3	19 Years	2
11 Years	3		

Data for Monthly McKinney-Vento Outreach Deliverables Reporting

Dates: 10/1/2023 - 10/31/2023

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United Way of Anchorage

Referrals Given to Callers Who Were Connected to School District Homeless Liaisons

1	211 Systems	99502	1	Food Pantries	99504
1	Adoption Services	99507	1	General Legal Aid	99501
1	ACA Insurance Information/Counseling	99504	1	General Legal Aid	99504
1	Child Care Provider Referrals	99502	1	General Legal Aid	99516
1	Community Shelters	99706	2	General Legal Aid	99517
20	Extreme Weather Shelters	99501	1	Homeless Drop In Centers	99517
4	Extreme Weather Shelters	99502	1	Housing Down Payment Loans/Grants	99508
3	Extreme Weather Shelters	99503	1	Housing Search and Information	99508
4	Extreme Weather Shelters	99504	1	Landlord/Tenant Assistance	99517
2	Extreme Weather Shelters	99507	1	Low Income/Subsidized Private Rental Housing	99504
12	Extreme Weather Shelters	99508	1	Low Income/Subsidized Private Rental Housing	99835
1	Extreme Weather Shelters	99516	1	Non-Emergency Medical Transportation	99503
2	Extreme Weather Shelters	99517	1	Outreach Programs	99508
1	Extreme Weather Shelters	99518	1	Rent Payment Assistance	99502
1	Family Based Services	99507	1	Rental Deposit Assistance	99504
1	Family Caregiver Subsidies	99504	1	Resource and Services Fairs	99507
1	Family Crisis Shelters	99502	1	Safe Houses	99507
2	Food Pantries	99501	1	Winter Clothing	99501

Unmet Needs for Callers Who Were Connected to School District Homeless Liaisons

1	Rent Payment Assistance	99502
1	Rental Deposit Assistance	99504

Student Demographic Data Summary**

Gender	Veteran Status	Language****	Race/Ethnicity***
<u>23</u> Male	<u>15</u> No	<u>15</u> English	<u>6</u> Black or African American
<u>18</u> Female	<u>1</u> Yes	<u>1</u> Asian & Pacific Island languages	<u>1</u> Hispanic or Latino
			<u>2</u> Native Hawaiian/Pacific Islander
			<u>2</u> White

*61 Non-Transactional calls: non-productive i.e., misdial, hang-up, static, etc.

**50 Callers declined to share demographic information but did want to be contacted or receive the referral

***Race/Ethnicity: 6 Categories; American Indian or Alaska Native, Asian, Black or African American, Hispanic or Latino, Native Hawaiian/Pacific Islander and White

****Language: 5 Options; English, Spanish, Alaska Native, Other Indo-European languages, Asian and Pacific Island. Additionally there is an other option. If Alaska Native is selected, there are 21 languages to select.

The age item is a count of how many transactions occurred for each specific age. For example, if one child is 3 and another is 9 then the transaction is counted for both ages one time per age. The same is true for gender. There are more than one form per transaction with different genders. The transaction is counted more than once for each different gender type. If there is 1 male and 1 female each with a form completed in a single transaction then this would total to 2 total genders even though both are in the same transaction¹

Data for Monthly McKinney-Vento Outreach Deliverables Reporting

Dates: 9/1/2023 - 9/30/2023



Alaska



United Way of Anchorage

Alaska 211 Community Resource Specialists ask every caller if they have school aged children (age 3-21), Pre-K through 12th Grade in the household. Based on the answer from the caller a series of additional questions are asked to determine if a connection to a homeless liaison could offer additional support in the school system. Callers can decline to answer the first question and decline to share the demographic information of their children. Alaska 211 has 54 School District records included in the database. Based on the callers preference, Alaska 211 can automatically email the callers detailed information directly to the appropriate School District Homeless Liaison or provide the caller with the contact information for the appropriate School District Homeless Liaison.

Alaska 211 Monthly Snapshot September 2023

1682*	Total # of Calls
2664	Total # of Referrals
267	Total # of Unmet Needs

Do you have school aged children who are enrolled or should be enrolled in Alaska Public Schools?

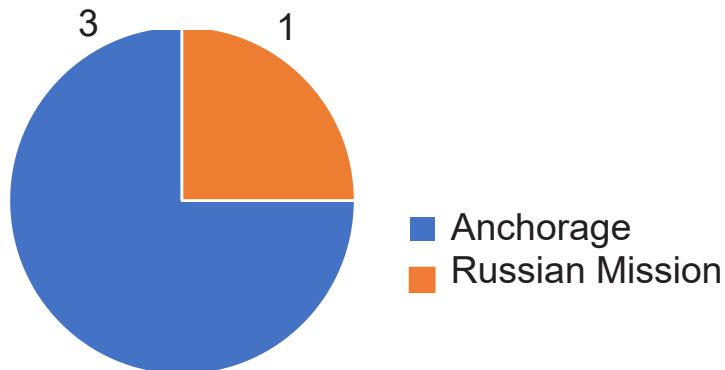
336	Yes
1262	No
26	Declined to Answer

Connections Made/Provided to School District Homeless Liaisons

27

- { 4 # of Caller Information Forwarded to School District Homeless Liaison
- { 23 # of Callers Provided with Contact Information for School District Homeless Liaison

Caller Information Forwarded to School District Homeless Liaison by Location



Age / Number of Students

3 Years	0	11 Years	1
4 Years	0	12 Years	0
5 Years	0	13 Years	1
6 Years	0	14 Years	0
7 Years	0	15 Years	0
8 Years	0	16 Years	0
9 Years	1	17 Years	1
10 Years	1	18 Years	0

Data for Monthly McKinney-Vento Outreach Deliverables Reporting

Dates: 9/1/2023 - 9/30/2023

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United Way of Anchorage

Referrals Given to Callers Who Were Connected to School District Homeless Liaisons

1	211 Systems	99707	1	Landlord/Tenant Assist	99517
1	Case/Care Management	99508	1	Legal Counseling	99657
1	Community Shelters	99611	1	Low Income/Subsidized Rental Housing	99501
1	Domestic Violence Shelters	99508	1	Low Income/Subsidized Rental Housing	99504
4	Emergency Shelter Clearinghouses	99501	1	Low Income/Subsidized Rental Housing	99508
5	Emergency Shelter Clearinghouses	99502	1	Outreach Programs	99501
1	Emergency Shelter Clearinghouses	99504	1	Records/licenses Fee Payment Assistance	99502
2	Emergency Shelter Clearinghouses	99508	1	Rent Payment Assistance	99501
1	Family Crisis Shelters	99508	1	Rent Payment Assistance	99504
2	Food Pantries	99508	1	Rent Payment Assistance	99508
1	Food Stamps/SNAP	99504	1	Soup Kitchens	99502
2	Food Stamps/SNAP	99508	1	Street Outreach Programs	99501
1	Food Stamps/SNAP	99657	1	Transitional Housing/Shelte	99501
1	General Legal Aid	99504	1	Transitional Housing/Shelter	99502
2	Grocery Ordering/Delivery	99508	2	Utility Service Payment Assistance	99707
1	Housing Search and Information	99504	1	Veteran Benefits Assistance	99501
2	Landlord/Tenant Assistance	99508			

Unmet Needs for Callers Who Were Connected to School District Homeless Liaisons

1	Food Pantries	99657
1	Gas Money	99508
1	Rent Payment Assistance	99501

Student Demographic Data Summary**

Gender	Veteran Status	Language****	Race/Ethnicity***
<u>2</u> Male	<u>3</u> No	<u>3</u> English	<u>1</u> Native Hawaiian/Pacific Islander
<u>1</u> Female	<u>0</u> Yes		<u>2</u> White

***83 Non-Transactional calls:** non-productive i.e., misdial, hang-up, static, etc.

****1 Caller declined to share demographic information** but did want to be contacted or receive the referral

*****Race/Ethnicity:** 6 Categories; American Indian or Alaska Native, Asian, Black or African American, Hispanic or Latino, Native Hawaiian/Pacific Islander and White

******Language:** 5 Options; English, Spanish, Alaska Native, Other Indo-European languages, Asian and Pacific Island. Additionally there is an other option. If Alaska Native is selected, there are 21 languages to select.

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Data for Monthly McKinney-Vento Outreach Deliverables Reporting

Dates: 8/1/2023 - 8/31/2023



Alaska



United Way of Anchorage

Alaska 211 Community Resource Specialists ask every caller if they have school aged children (age 3-21), Pre-K through 12th Grade in the household. Based on the answer from the caller a series of additional questions are asked to determine if a connection to a homeless liaison could offer additional support in the school system. Callers can decline to answer the first question and decline to share the demographic information of their children. Alaska 211 has 54 School District records included in the database. Based on the callers preference, Alaska 211 can automatically email the callers detailed information directly to the appropriate School District Homeless Liaison or provide the caller with the contact information for the appropriate School District Homeless Liaison.

Alaska 211 Monthly Snapshot August 2023

1702*	Total # of Calls
2457	Total # of Referrals
295	Total # of Unmet Needs

Do you have school aged children who are enrolled or should be enrolled in Alaska Public Schools?

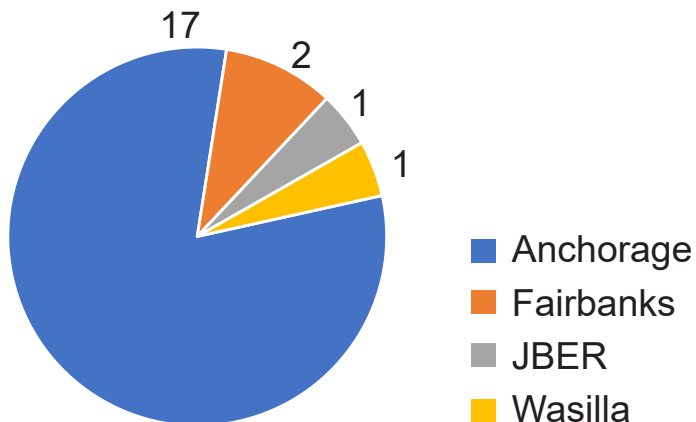
485	Yes
1147	No
13	Declined to Answer

Connections Made/Provided to School District Homeless Liaisons

60

- { 20 # of Caller Information Forwarded to School District Homeless Liaison
- { 40 # of Callers Provided with Contact Information for School District Homeless Liaison

Caller Information Forwarded to School District Homeless Liaison by Location



Age / Number of Students

3 Years	1	11 Years	2
4 Years	0	12 Years	2
5 Years	3	13 Years	4
6 Years	1	14 Years	2
7 Years	4	15 Years	1
8 Years	1	16 Years	5
9 Years	1	17 Years	1
10 Years	5	18 Years	0

Data for Monthly McKinney-Vento Outreach Deliverables Reporting

Dates: 8/1/2023 - 8/31/2023

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United Way of Anchorage

Referrals Given to Callers Who Were Connected to School District Homeless Liaisons

1	Case/Care Management	99503	1	Low Income/Subsidized Private Rental Housing	99508
1	Child Advocacy Centers	99508	1	Low Income/Subsidized Private Rental Housing	99705
1	Community Shelters	99503	1	Outreach Programs	99517
1	Community Shelters	99507	1	Preschools	99540
1	Community Shelters	99508	1	Regional Economic Development	99504
1	Community Shelters	99540	1	Rent Payment Assistance	99508
4	Emergency Shelter Clearinghouses	99501	1	Rental Deposit Assistance	99504
6	Emergency Shelter Clearinghouses	99502	1	Rental Deposit Assistance	99508
4	Emergency Shelter Clearinghouses	99504	1	Rental Deposit Assistance	99705
2	Emergency Shelter Clearinghouses	99507	1	Rental Deposit Assistance	99705
3	Emergency Shelter Clearinghouses	99508	1	School Supplies	99502
1	Emergency Shelter Clearinghouses	99516	1	Tax Preparation Assistance	99503
3	General Clothing Provision	99501	1	Transitional Housing/Shelter	99501
2	General Clothing Provision	99508	1	Transitional Housing/Shelter	99503
1	General Legal Aid	99503	1	Transitional Housing/Shelter	99504
1	Homeless Permanent Supportive Housing	99709	1	Transitional Housing/Shelter	99507
1	Housing Counseling	99705	1	Transitional Housing/Shelter	99508
1	Housing Related Coordinated Entry	99709	2	Transitional Housing/Shelter	99623
1	Housing Search and Information	99705	2	Transitional Housing/Shelter	99654

Unmet Needs for Callers Who Were Connected to School District Homeless Liaisons

1	Community Shelters	99503	1	Rental Deposit Assistance	99504
1	Preschools	99504	1	Rental Deposit Assistance	99508

Student Demographic Data Summary**

Gender	Veteran Status	Language****	Race/Ethnicity***
17 Male	21 No	19 English	9 American Indian or Alaska Native
10 Female	0 Yes	1 Asian & Pacific Island	1 Asian
		1 Alaska Native: Aleut, Alutiiq	3 Black or African American
			2 Native Hawaiian/Pacific Islander
			6 White

*73 Non-Transactional calls: non-productive i.e., misdial, hang-up, static, etc.

**16 Callers declined to share demographic information but did want to be contacted or receive the referral

***Race/Ethnicity: 6 Categories; American Indian or Alaska Native, Asian, Black or African American, Hispanic or Latino, Native Hawaiian/Pacific Islander and White

****Language: 5 Options; English, Spanish, Alaska Native, Other Indo-European languages, Asian and Pacific Island. Additionally there is an other option. If Alaska Native is selected, there are 21 languages to select.

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Data for Monthly McKinney-Vento Outreach Deliverables Reporting

Dates: 7/1/2023 - 7/31/2023



Alaska



United Way of Anchorage

Alaska 2-1-1 Community Resource Specialists ask every caller if they have school aged children (age 3-21), Pre-K through 12th Grade in the household. Based on the answer from the caller a series of additional questions are asked to determine if a connection to a homeless liaison could offer additional support in the school system. Callers can decline to answer the first question and decline to share the demographic information of their children. Alaska 2-1-1 has 54 School District records included in the database. Based on the callers preference, Alaska 2-1-1 can automatically email the callers detailed information directly to the appropriate School District Homeless Liaison or provide the caller with the contact information for the appropriate School District Homeless Liaison.

Alaska 211 Monthly Snapshot July 2023

1062*	Total # of Calls
1462	Total # of Referrals
365	Total # of Unmet Needs

Do you have school aged children who are enrolled or should be enrolled in Alaska Public Schools?

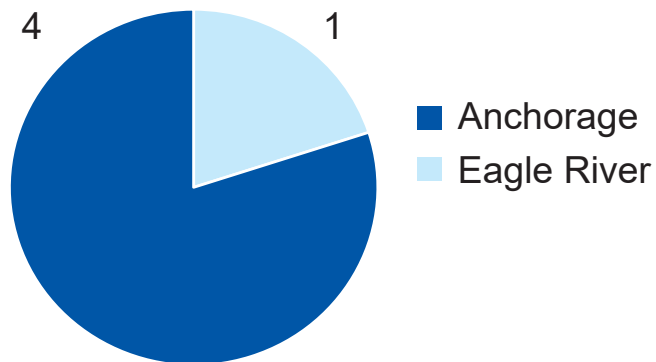
307	Yes
701	No
34	Declined to Answer

Connections Made/Provided to School District Homeless Liaisons

31

- { 8 # of Caller Information Forwarded to School District Homeless Liaison
- { 23 # of Callers Provided with Contact Information for School District Homeless Liaison

Caller Information Forwarded to School District Homeless Liaison by Location



Age / Number of Students

3 Years	0	11 Years	1
4 Years	1	12 Years	1
5 Years	1	13 Years	1
6 Years	1	14 Years	0
7 Years	1	15 Years	0
8 Years	1	16 Years	0
9 Years	1	17 Years	0
10 Years	1	18 Years	0

Data for Monthly McKinney-Vento Outreach Deliverables Reporting

Dates: 7/1/2023 - 7/31/2023

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United Way of Anchorage

Referrals Given to Callers Who Were Connected to School District Homeless Liaisons

1	ACA Insurance Information/Counseling	99577	1	Family Based Services	99502
1	Burial/Cremation Expense Assistance	99502	2	Family Crisis Shelters	99502
1	Case/Care Management	99502	1	Food Pantries	99502
1	Child Care Expense Assistance	99577	1	Food Stamps/SNAP	99577
1	Community Shelters	99502	2	Gas Money	99508
1	Community Shelters	99504	1	Homeless Drop In Centers	99502
1	Community Shelters	99510	4	Housing Related Coordinated Entry	99502
1	Domestic Violence Shelters	99503	1	Low Income/Subsidized Private Rental Housing	99502
1	Domestic Violence Shelters	99577	1	Rental Deposit Assistance	99502
6	Emergency Shelter Clearinghouses	99502	2	School Supplies	99502
1	Emergency Shelter Clearinghouses	99503	1	School Supplies	99504
2	Emergency Shelter Clearinghouses	99504	2	School Supplies	99508
1	Emergency Shelter Clearinghouses	99508	1	Transitional Housing/Shelter	99504
1	Emergency Shelter Clearinghouses	99516	1	Transitional Housing/Shelter	99508
1	Emergency Shelter Clearinghouses	99577	1	Transitional Housing/Shelter	99510

Unmet Needs for Callers Who Were Connected to School District Homeless Liaisons

1	Burial/Cremation Expense Assistance	99502	2	Gas Money	99508
1	Community Shelters	99502	1	Rental Deposit Assistance	99502
1	Community Shelters	99504	1	School Supplies	99502

Student Demographic Data Summary**

Gender	Veteran Status	Language****	Race/Ethnicity***
<u>3</u> Male	<u>5</u> No	<u>4</u> English	<u>2</u> American Indian or Alaska Native
<u>5</u> Female	<u>0</u> Yes	<u>1</u> Asian & Pacific Island	<u>1</u> Black or African American
			<u>1</u> Hispanic or Latino
			<u>1</u> Native Hawaiian/Pacific Islander

*26 Non-Transactional calls: non-productive i.e., misdial, hang-up, static, etc.

**19 Callers declined to share demographic information but did want to be contacted or receive the referral

***Race/Ethnicity: 6 Categories; American Indian or Alaska Native, Asian, Black or African American, Hispanic or Latino, Native Hawaiian/Pacific Islander and White

****Language: 5 Options; English, Spanish, Alaska Native, Other Indo-European languages, Asian and Pacific Island. Additionally there is an other option. If Alaska Native is selected, there are 21 languages to select.

The age item is a count of how many transactions occurred for each specific age. For example, if one child is 3 and another is 9 then the transaction is counted for both ages one time per age. The same is true for gender. There are more than one form per transaction with different genders. The transaction is counted more than once for each different gender type. If there is 1 male and 1 female each with a form completed in a single transaction then this would total to 2 total genders even though both are in the same transaction.

Data for Monthly McKinney-Vento Outreach Deliverables Reporting

Dates: 6/1/2023 - 6/30/2023



Alaska



United Way of Anchorage

Alaska 2-1-1 Community Resource Specialists ask every caller if they have school aged children (age 3-21), Pre-K through 12th Grade in the household. Based on the answer from the caller a series of additional questions are asked to determine if a connection to a homeless liaison could offer additional support in the school system. Callers can decline to answer the first question and decline to share the demographic information of their children. Alaska 2-1-1 has 54 School District records included in the database. Based on the callers preference, Alaska 2-1-1 can automatically email the callers detailed information directly to the appropriate School District Homeless Liaison or provide the caller with the contact information for the appropriate School District Homeless Liaison.

Alaska 211 Monthly Snapshot June 2023

1372*	Total # of Calls
1832	Total # of Referrals
249	Total # of Unmet Needs

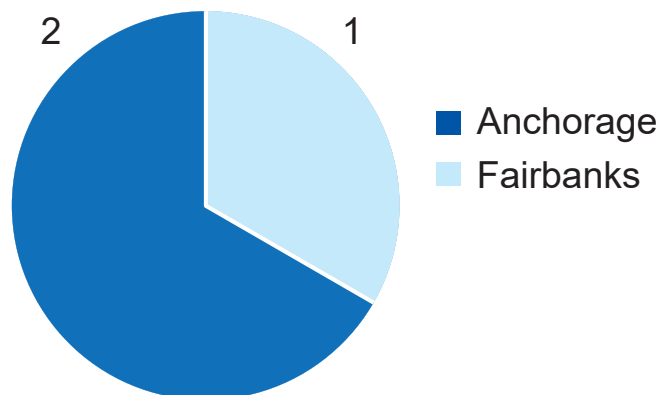
Do you have school aged children who are enrolled or should be enrolled in Alaska Public Schools?

281	Yes
1029	No
35	Declined to Answer

Connections Made/Provided to School District Homeless Liaisons

24 { 3 # of Caller Information Forwarded to School District Homeless Liaison
21 # of Callers Provided with Contact Information for School District Homeless Liaison

Caller Information Forwarded to School District Homeless Liaison by Location



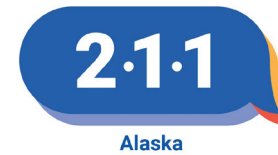
Age / Number of Students

3 Years	0	11 Years	2
4 Years	0	12 Years	0
5 Years	0	13 Years	2
6 Years	1	14 Years	0
7 Years	0	15 Years	2
8 Years	2	16 Years	0
9 Years	0	17 Years	1
10 Years	0	18 Years	0

Data for Monthly McKinney-Vento Outreach Deliverables Reporting

Dates: 6/1/2023 - 6/30/2023

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Referrals Given to Callers Who Were Connected to School District Homeless Liaisons

1	Case/Care Management	99629	1	Housing Related Coordinated Entry	99502
1	Community Shelters	99504	1	Landlord/Tenant Assistance	99507
1	Community Shelters	99629	1	Low Income/Subsidized Private Rental Housing	99502
2	Emergency Shelter Clearinghouses	99501	1	Mortgage Payment Assistance	99504
7	Emergency Shelter Clearinghouses	99502	1	Record/License/Permit Fee Payment Assistance	99502
2	Emergency Shelter Clearinghouses	99508	1	Rent Payment Assistance	99503
1	Emergency Shelter Clearinghouses	99577	1	Rent Payment Assistance	99507
1	Food Pantries	99503	1	Rent Payment Assistance	99701
5	Food Pantries	99567	1	Safe Houses	99502
1	Food Pantries	99634	1	School Lunches/Snacks	99504
1	Food Stamps/SNAP	99634	1	Transitional Housing/Shelter	99501
1	Homeless Drop In Centers	99502	3	Utility Service Payment Assistance	99504

Unmet Needs for Callers Who Were Connected to School District Homeless Liaisons

1	Community Shelters	99629	1	Rent Payment Assistance	99503
1	Food Pantries	99634	1	Rent Payment Assistance	99507
1	Mortgage Payment Assistance	99504	1	Utility Service Payment Assistance	99504

Student Demographic Data Summary**

Gender	Veteran Status	Language****	Race/Ethnicity***
<u>2</u> Male	<u>3</u> No	<u>2</u> English	<u>1</u> American Indian or Alaska Native
<u>3</u> Female	<u>0</u> Yes	<u>1</u> Asian & Pacific Island	<u>1</u> Native Hawaiian/Pacific Islander
			<u>1</u> White

*31 Non-Transactional calls: non-productive i.e., misdial, hang-up, static, etc.

**18 Callers declined to share demographic information but did want to be contacted or receive the referral

***Race/Ethnicity: 6 Categories; American Indian or Alaska Native, Asian, Black or African American, Hispanic or Latino, Native Hawaiian/Pacific Islander and White

****Language: 5 Options; English, Spanish, Alaska Native, Other Indo-European languages, Asian and Pacific Island. Additionally there is an other option. If Alaska Native is selected, there are 21 languages to select.

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Data for Monthly McKinney-Vento Outreach Deliverables Reporting

Dates: 5/1/2023 - 5/31/2023



Alaska



United Way of Anchorage

Alaska 2-1-1 Community Resource Specialists ask every caller if they have school aged children (age 3-21), Pre-K through 12th Grade in the household. Based on the answer from the caller a series of additional questions are asked to determine if a connection to a homeless liaison could offer additional support in the school system. Callers can decline to answer the first question and decline to share the demographic information of their children. Alaska 2-1-1 has 54 School District records included in the database. Based on the callers preference, Alaska 2-1-1 can automatically email the callers detailed information directly to the appropriate School District Homeless Liaison or provide the caller with the contact information for the appropriate School District Homeless Liaison.

Alaska 211 Monthly Snapshot May 2023

1634*	Total # of Calls
2326	Total # of Referrals
197	Total # of Unmet Needs

Do you have school aged children who are enrolled or should be enrolled in Alaska Public Schools?

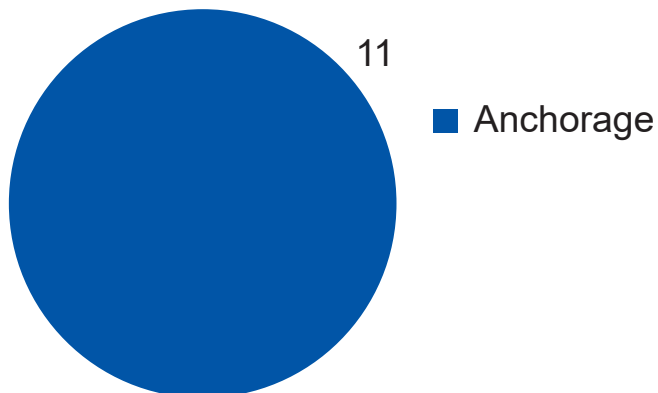
291	Yes
1291	No
23	Declined to Answer

Connections Made/Provided to School District Homeless Liaisons

56

- 11 # of Caller Information Forwarded to School District Homeless Liaison
- 45 # of Callers Provided with Contact Information for School District Homeless Liaison

Caller Information Forwarded to School District Homeless Liaison by Location



Age / Number of Students

3 Years	1	11 Years	1
4 Years	0	12 Years	2
5 Years	0	13 Years	1
6 Years	4	14 Years	2
7 Years	3	15 Years	2
8 Years	1	16 Years	1
9 Years	3	17 Years	0
10 Years	1	18 Years	1

Data for Monthly McKinney-Vento Outreach Deliverables Reporting

Dates: 5/1/2023 - 5/31/2023

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United Way of Anchorage

Referrals Given to Callers Who Were Connected to School District Homeless Liaisons

1	Benefits Screening	99504	3	General Counseling Services	99513
2	Case/Care Management	99501	1	General Legal Aid	99784
2	Case/Care Management	99502	1	General Relief	99504
1	Case/Care Management	99513	4	Homeless Drop In Centers	99502
2	Child Care Expense Assistance	99517	1	Homeless Drop In Centers	99508
3	Community Shelters	99501	1	Homeless Drop In Centers	99524
8	Community Shelters	99502	2	Housing Related Coordinated Entry	99502
1	Community Shelters	99508	1	Housing Related Coordinated Entry	99508
8	Emergency Shelter Clearinghouses	99501	4	Low Income/Subsidized Private Rental Housing	99502
14	Emergency Shelter Clearinghouses	99502	7	Low Income/Subsidized Private Rental Housing	99504
1	Emergency Shelter Clearinghouses	99503	4	Low Income/Subsidized Private Rental Housing	99508
1	Emergency Shelter Clearinghouses	99504	1	Rent Payment Assistance	99504
5	Emergency Shelter Clearinghouses	99508	3	Rental Deposit Assistance	99502
1	Emergency Shelter Clearinghouses	99512	1	School Lunches/Snacks	99504
1	Emergency Shelter Clearinghouses	99513	2	Transitional Housing/Shelter	99501
1	Emergency Shelter Clearinghouses	99515	1	Transitional Housing/Shelter	99504
1	Emergency Shelter Clearinghouses	99524	1	Transitional Housing/Shelter	99515
2	Food Pantries	99513	1	Utility Service Payment Assistance	99501
1	Food Pantries	99784	1	Utility Service Payment Assistance	99504

Unmet Needs for Callers Who Were Connected to School District Homeless Liaisons

1	Community Shelters	99502
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Student Demographic Data Summary**

Gender

9	Male
5	Female

Veteran Status

8	No
3	Yes

Language****

10	English
1	Asian and Pacific

Race/Ethnicity***

4	American Indian or Alaska Native
1	Black or African American
1	Hispanic or Latino
2	Native Hawaiian/Pacific Islander
4	White

*29 Non-Transactional calls: non-productive i.e., misdial, hang-up, static, etc.

**35 Callers declined to share demographic information but did want to be contacted or receive the referral

***Race/Ethnicity: 6 Categories; American Indian or Alaska Native, Asian, Black or African American, Hispanic or Latino, Native Hawaiian/Pacific Islander and White

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Data for Monthly McKinney-Vento Outreach Deliverables Reporting

Dates: 4/1/2023 - 4/30/2023



Alaska



United Way of Anchorage

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Alaska 211 Monthly Snapshot April 2023

2049*	Total # of Calls
2971	Total # of Referrals
278	Total # of Unmet Needs

Do you have school aged children who are enrolled or should be enrolled in Alaska Public Schools?

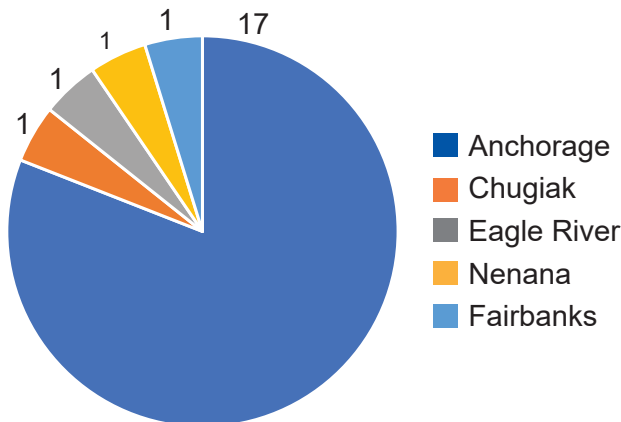
326	Yes
1662	No
38	Declined to Answer

Connections Made/Provided to School District Homeless Liaisons

75

- 21 # of Caller Information Forwarded to School District Homeless Liaison
- 54 # of Callers Provided with Contact Information for School District Homeless Liaison

Caller Information Forwarded to School District Homeless Liaison by Location



Age / Number of Students

3 Years	1	11 Years	1
4 Years	0	12 Years	2
5 Years	5	13 Years	3
6 Years	1	14 Years	7
7 Years	3	15 Years	4
8 Years	1	16 Years	4
9 Years	1	17 Years	4
10 Years	1	18 Years	1

Data for Monthly McKinney-Vento Outreach Deliverables Reporting

Dates: 4/1/2023 - 4/30/2023

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United Way of Anchorage

Referrals Given to Callers Who Were Connected to School District Homeless Liaisons

28 Community Shelters	2 Domestic Violence Hotlines	1 Food Banks/Food Distribution Warehouses
18 Low Income/Subsidized Private Rental Housing	2 Section 8 Housing Choice Vouchers	1 Food Stamps/SNAP
14 Food Pantries	2 WIC	1 Gas Money
14 Housing Related Coordinated Entry	1 ACA Insurance Information/Counseling	1 General Relief
9 Grocery Ordering/Delivery	1 Aging and Disability Resource Centers	1 Homeless Permanent Supportive Housing
6 Extreme Weather Shelters	1 Burial/Cremation Expense Assistance	1 Hotel Vouchers
6 Rent Payment Assistance	1 Bus Fare	1 Non-Emergency Medical Transportation
4 Utility Service Payment Assistance	1 Case/Care Management	1 Runaway/Youth Shelters
3 General Counseling Services	1 Child Care Expense Assistance	1 School Lunches/Snacks
3 Rental Deposit Assistance	1 Discrimination Assistance	1 Sexual Assault Hotlines
3 Transitional Housing/Shelter	1 Emancipation of Minors	1 Social Security Numbers
2 Benefits Screening	1 Family Based Services	1 Specialized Information and Referral

Unmet Needs for Callers Who Were Connected to School District Homeless Liaisons

1 Bus Fare	1 Hotel Vouchers
1 Community Shelters	1 Rent Payment Assistance
1 Gas Money	1 Rental Deposit Assistance

Student Demographic Data Summary**

Gender	Veteran Status	Language****	Race/Ethnicity***
17 Male	17 No	20 English	9 American Indian or Alaska Native
12 Female	4 Yes	1 Asian and Pacific	1 Asian
			4 Black or African American
			3 Native Hawaiian/Pacific Islander
			5 White

***23 Non-Transactional calls:** non-productive i.e., misdial, hang-up, static, etc.

****3 Callers declined to share demographic information** but did want to be contacted or receive the referral

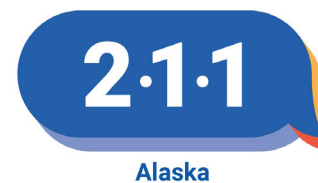
*****Race/Ethnicity:** 6 Categories; American Indian or Alaska Native, Asian, Black or African American, Hispanic or Latino, Native Hawaiian/Pacific Islander and White

******Language:** 5 Options; English, Spanish, Alaska Native, Other Indo-European languages, Asian and Pacific Island. Additionally there is an other option. If Alaska Native is selected, there are 21 languages to select.

The age item is a count of how many transactions occurred for each specific age. For example, if one child is 3 and another is 9 then the transaction is counted for both ages one time per age. **The same is true for gender.** There are more than one form per transaction with different genders. The transaction is counted more than once for each different gender type. If there is 1 male and 1 female each with a form completed in a single transaction then this would total to 2 total genders even though both are in the same transaction.

Data for Monthly McKinney-Vento Outreach Deliverables Reporting

Dates: 3/1/2023 - 3/31/2023



Alaska 2-1-1 Community Resource Specialists ask every caller if they have school aged children (age 3-21), Pre-K through 12th Grade in the household. Based on the answer from the caller a series of additional questions are asked to determine if a connection to a homeless liaison could offer additional support in the school system. Callers can decline to answer the first question and decline to share the demographic information of their children. Alaska 2-1-1 has 54 School District records included in the database. Based on the callers location, the system can automatically email the appropriate district homeless liaison the caller information. Alternatively, the caller can receive the contact information for the appropriate district liaison.

Calls to Alaska 211

2842*	Total # of Calls
3940	Total # of Referrals
24	# of Calls with Information Forwarded to the District
48	# of Calls with Referrals to the District

Do you have school aged children who are enrolled or should be enrolled in Alaska Public Schools

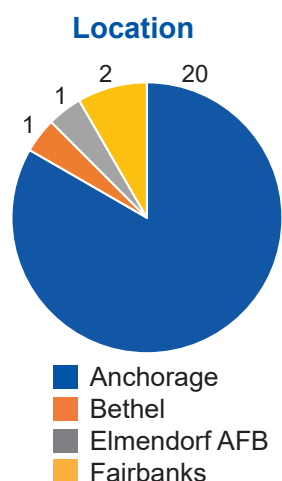
489	Yes
2268	No
37	Declined to Answer

Student Demographic Data Summary**

Gender	Veteran Status	Language****
15 Male	24 No	23 English
17 Female		1 Asian and Pacific

Race/Ethnicity***

9	American Indian or Alaska Native
6	Black or African American
1	Hispanic or Latino
6	Native Hawaiian/Pacific Islander
2	White



Age

3 Years	3	11 Years	3
4 Years	1	12 Years	5
5 Years	5	13 Years	1
6 Years	2	14 Years	3
7 Years	5	15 Years	3
8 Years	3	16 Years	1
9 Years	6	17 Years	1
10 Years	0	18 Years	2

*43 Non-Transactional call: non-productive i.e., mis-dial, hang-up, static, etc.

**3 Callers declined to share demographic information but did want to be contacted or receive the referral

***Race/Ethnicity: 6 Categories; American Indian or Alaska Native, Asian, Black or African American, Hispanic or Latino, Native Hawaiian/Pacific Islander and White

****Language: 5 Options; English, Spanish, Alaska Native, Other Indo-European languages, Asian and Pacific Island. Additionally there is an other option. If Alaska Native is selected, there are 21 languages to select.

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